

## **FAIRMONT DESIGNS RETURN POLICY**

A RETURN AUTHORIZATION (RGA) FORM PROVIDED BY FAIRMONT DESIGNS MUST ACCOMPANY ALL APPROVED RETURN SHIPMENTS. ANY SHIPMENT RETURNED WITHOUT AN RGA WILL BE REFUSED BY FAIRMONT DESIGNS. ALL APPROVED RGA'S MUST BE RECEIVED BY FAIRMONT DESIGNS WITHIN 60 DAYS OF RETURN APPROVAL, AFTER THE 60 DAY TIME PERIOD THE RGA WILL EXPIRE. EXPIRED RGA'S WILL NOT BE REINSTATED OR EXTENDED FOR ANY REASON.

ALL RETURNS ARE SUBJECT TO A 25% RESTOCKING FEE PER ITEM PLUS ALL FREIGHT COSTS RELATED TO RETURNING THE MERCHANDISE TO FAIRMONT DESIGNS. IT IS THE CUSTOMER'S RESPONSIBILITY TO SCHEDULE THE RETURN PICKUP WITH THEIR OWN SHIPPING COMPANY. ALL RETURN ITEMS MUST BE PACKAGED IN THEIR ORIGINAL PACKING MATERIALS AND CARTON. FAIRMONT DESIGNS WILL NOT PROVIDE REPLACEMENT SHIPPING CARTONS FOR ANY REASON.

TO AVOID DAMAGE, GOODS MUST BE PACKAGED IN THEIR ORIGINAL CARTONS. PALLETS MUST BE STACKED PROPERLY, WITH LARGEST/HEAVIEST GOODS ON THE BOTTOM AND LIGHTER ITEMS ON TOP. GOODS MUST BE SHRINK WRAPPED AND STRAPPED TO THE PALLET. GOODS NOT HANDLED PROPERLY WILL BE REFUSED AND NO CREDIT ISSUED. IF GOODS ARE ACCEPTED CUSTOMER WILL BE LIABLE FOR ALL DAMAGES DUE TO IMPROPER PACKING.

GRANITE AND MARBLE TOPS ARE NON-RETURNABLE.